

## Highlights of Qualifications

- ✓ Internationally trained healthcare professional with a solid foundation in patient assessment, care planning, and client advocacy
- ✓ Effective at coordinating care, managing time, and responding calmly in emergencies
- ✓ Strong communicator, collaborating confidently with clients, their families, and multidisciplinary teams
- ✓ Reliable and punctual; hold a valid driver's license, have access to a personal vehicle, and offer a flexible schedule

## Work Experience

### **Medical Practitioner**

2017 – 2019 and 2023 – 2024

*Moud Clinic, Tehran, Iran*

- Conducted thorough patient assessments, coordinated ongoing care, and managed follow-ups across diverse healthcare settings to ensure continuity and high-quality support
- Monitored and supported patients with chronic conditions, provided post-discharge care, and collaborated with healthcare teams to update and adjust care plans
- Maintained a compassionate and professional demeanor during patient interactions, fostering trust, respect, and confidence in the quality of care and support provided

### **Client Care Representative (Remote)**

2021 – 2023

*Eran Gallery Inc., Thornhill, ON*

- Identified customer needs and recommended appropriate products to meet those needs
- Maintained records of incoming inquiries for future reference
- Engaged with the company's social media users by responding to inquiries, enhancing the overall customer experience
- Resolved customers' complaints by providing effective solutions to ensure satisfaction

## Education and Certification

### **FOODSAFE Level 1**

*SafeCheck, Canada, May 2025*

### **Dementia Care: Fundamental Knowledge, Skills and**

### **Competencies for Providing Person-Centred Care**

*PHSA LearningHub, Canada, May 2025*

### **BLS/CPR-HCP with Airway Management & Oxygen Therapy**

*Heart and Stroke Canada, Jan 2025*

### **Medical Graduate (International), Tehran, Iran**

## Volunteering

**English Conversation Circle Facilitator**  
*Immigrant Services Society of BC (ISSofBC) Burnaby Office*

Nov 2024 – Mar 2025