






REYNA JEAN N. DULLA

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 10055 156a St Surrey V4N 2S3

QUALIFICATION

To offer consistent, unconditional care, maintaining their dignity, privacy and self-respect, enabling each service user to live in an environment that encourages positive relationships, mutual respect, trust, and consideration for others.

Highly motivated and experienced Service staff with a passion for providing excellent customer service in the hospitality industry. Proven ability to work effectively in a fast-paced environment, while ensuring the highest standards of customer satisfaction. Perform food production duties or serve customers at the cash register following standard operating procedures.

Date Of Birth September 18,1995

Status Common- Law Partner

Dependent Blue D. Valdecantos (Partner)
Sabina Sky D. Valdecantos (Daughter)
Indigo D. Valdecantos (Son)

WORK EXPERIENCE

CAREGIVER/ NURSING AID | Laguna, Philippines | 06/10/18- 07/24/21

- Assissting Patient with daily living activities as well as social and physical activities.
- Preparing meals according to individual service plan.
- Monitoring individuals' conditions by taking their Vital signs and helping with medication.

- Booking and accompanying people at appointments.

SERVICE STAFF/CASHIER | CRRCC – Boracay, Philippines | 09/03/16-04/26/18

- Greeting customers while offering super customer service attention, taking, assembling and presenting food orders, requesting and receiving payment, operating the cash register.
- Sets up food service, equipment and utensils; checks food temperatures and prepares areas for daily operations.
- Conveys food and supplies from the main kitchen, bakery, and salad preparation area to the serving site by carrying or by utilizing a food cart.
- Serves food items to customers from counters.

EDUCATION AND TRAINING

BASIC LIFE SUPPORT CERTIFICATE COURSE

Training Authority No.: BLS-2406-M-10001 | June 11,2024 - June 11,2025

BASIC NURSING SKILLS ENHANCEMENT PROGRAM

Certificate No. 2024NS00201 | June 10, 2024

National Certificate II in HEALTH CARE SERVICES

Certificate No. 24130302014128 | June 20,2024 - June 19,2029

National Certificate II in CAREGIVING (ELDERLY)

Certificate No. 24131102016757 | June 14,2024 – June 13,2029

National Certificate II in ELECTRICAL INSTALLATION AND MAINTENANCE

Certificate No. 23043402008587 | March 22,2024 – March 21,2029

National Certificate II in BREAD AND PASTRY PRODUCTION

Certificate No. 23043402050402 | December 23,2023 – December 22,2028

Bachelor in Science in HOME ECONOMICS Major in Food Business Management

Central Mindanao University | Bukidnon, Philippines | 2016

REYNA JEAN NUEVO DULLA